

This is a translation of the certificate IT02/0437

The management system of

SECRETEL SERVICE S.r.l.

Via Tiepolo, 7 20054 Segrate (MI) Italia

has been assessed and certified as meeting the requirements of

ISO 9001:2015

For the following activities

Design, organization and delivery of remote switchboard services, personalized telesecreterial and telemarketing. Design, installation and maintenance of IP telephone switchboard and of information and innovative systems which may include patents.

IAF Sector: 35, 33

This certificate is valid from 16 October 2023 until 16 October 2026 and remains valid subject to satisfactory surveillance audits.
Issue 9. Certified since 16 October 2002

Certified activities performed by additional sites are listed on subsequent pages.

Authorised by

Paola Santarelli

SGS ITALIA S.p.A.

Via Caldera, 21 20153 MILANO - Italy

t + 39 02 73 93 1 - www.sgs.com



SGQ N° 0015 A

Membro degli Accordi di Mutuo Riconoscimento EA, IAF e ILAC
Signatory of EA, IAF and ILAC Mutual Recognition Agreements

This document is an authentic electronic certificate for Client' business purposes use only. Printed version of the electronic certificate are permitted and will be considered as a copy. This document is issued by the Company subject to SGS General Conditions of certification services available on [Terms and Conditions](#) | SGS. Attention is drawn to the limitation of liability, indemnification and jurisdictional clauses contained therein. This document is copyright protected and any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful.



This is a translation of the certificate IT02/0437, continued

SECRETEL SERVICE S.r.l.



ISO 9001:2015

Issue 9
Sites
SECRETEL SERVICE S.r.l. Via Tiepolo, 7 20054 Segrate (MI) Italia IAF Sector: 35, 33
SECRETEL SERVICE S.r.l. Via Ugo Bagnoli, 2/12 86170 ISERNIA Italia IAF Sector: 35, 33



SGQ N° 0015 A

Membro degli Accordi di Mutuo Riconoscimento EA, IAF e ILAC
Signatory of EA, IAF and ILAC Mutual Recognition Agreements

This document is an authentic electronic certificate for Client' business purposes use only. Printed version of the electronic certificate are permitted and will be considered as a copy. This document is issued by the Company subject to SGS General Conditions of certification services available on [Terms and Conditions](#) | SGS. Attention is drawn to the limitation of liability, indemnification and jurisdictional clauses contained therein. This document is copyright protected and any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful.

